

# Fusion FAQ – General Info & Faults

Note - make sure the access key is in the 'enable' position before proceeding.

## 1 – General information.

Q – What is the level 2 access password?

A – **5839** (if set to active)

Q – What is the level 3 engineers menu password?

A – **1950**

Q – why can I only access options 5 – 8 in engineering menu?

A – Higher level options 1 – 4 are only available when the program switch is set to on. (Dil switch 6)

Dual in Line Switch.



## 2 – Panel displays 'Battery Hi-Z Fault'

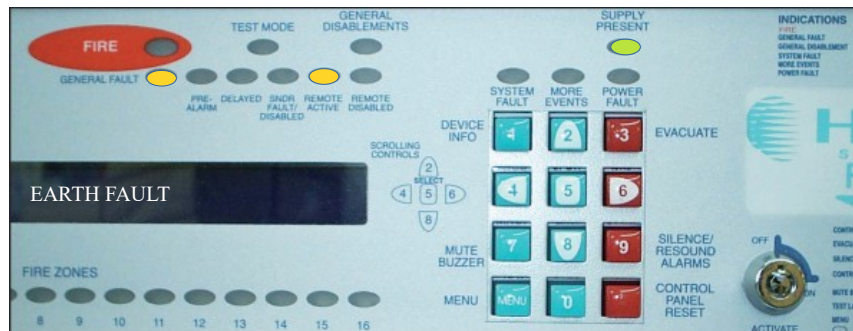
Q – Panels shows 'common fault' LED and display shows 'Battery Hi-Z Fault'.



A – Panel is indicating a fault on the internal power supply unit (PSU), power supply is indicating a high impedance fault between the charger output and batteries. Check condition of battery terminals and leads, check for loose or poor fitting battery connectors. May also indicate a fault with the power supply unit.

### 3 – Panel displays ‘Earth fault’

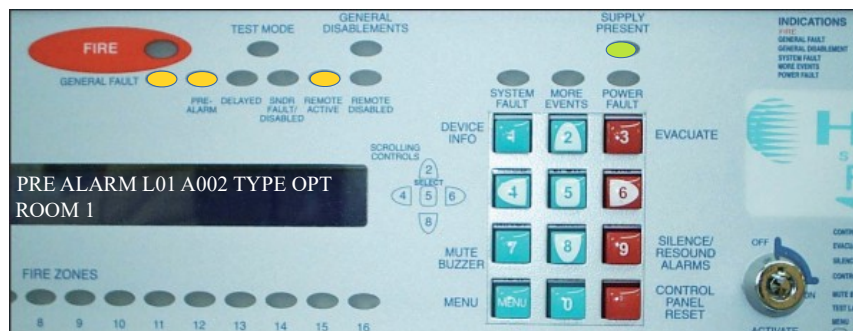
Q – Panel shows ‘common fault’ LED and display shows ‘Earth fault’



A – This indicates that one of the external cable circuits has either the positive or negative cores touching down to the building earth usually via the cable earth core, this must be rectified by a competent person before fault will clear.

### 4 – Panel displays ‘Pre Alarm’

Q – Panel shows ‘common fault’ LED and display shows ‘Pre alarm fault’



A - This indicates that a detector has recorded a higher than normal analogue value which could signal an impending fire condition or detector requires cleaning.