

# Surveyor XLK FAQ – Fault Indications

Note - make sure the access key is in the 'enable' position before proceeding.

## 1 - 'Remote Signals faulty/Disabled' LED's flashing slowly.

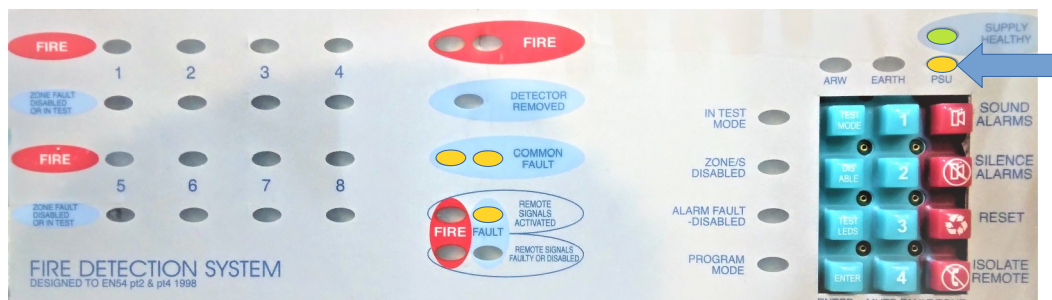
Q – Panel shows 'common fault' LED's flashing and 'faulty/Disabled' LED's flashing slowly.



A – **Remote relays & outputs have been disabled**, clear by pressing the 'remote isolate' button for 1 second.

## 2 - 'PSU Fault' LED illuminated

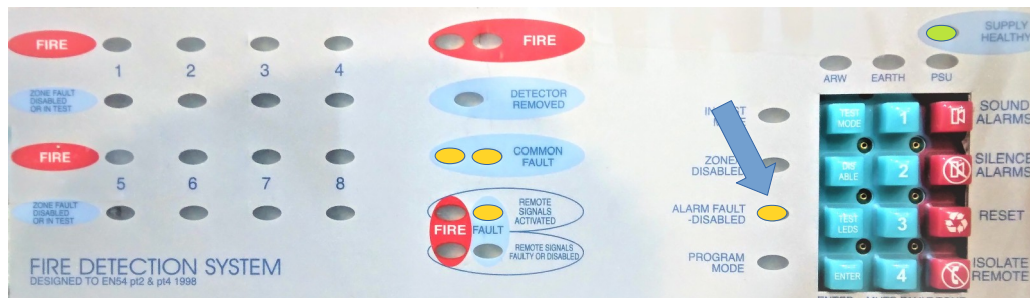
Q – Panels shows 'common fault LED's and 'PSU Fault' LED.



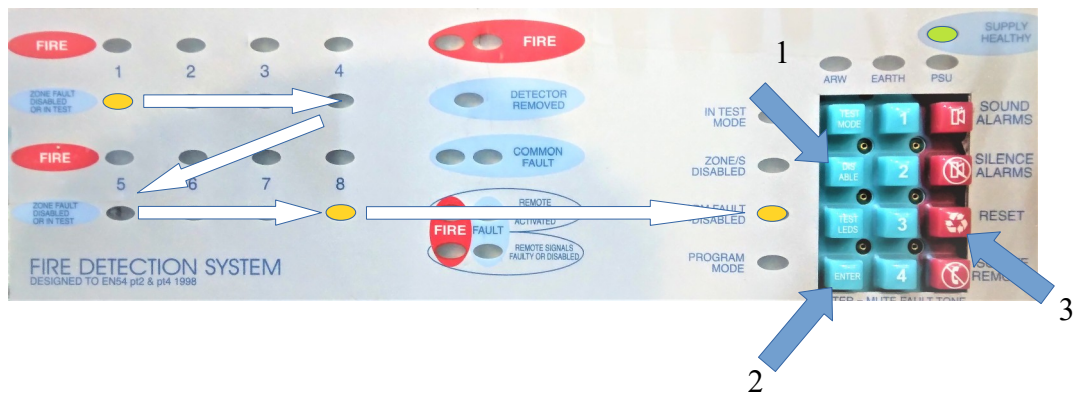
A – **Panel is indicating a fault on the internal power supply unit (PSU)**, open panel door and check for addition indications on the power supply module mounted on the right hand side of the panel.  
Such as – Battery fault, Mains fault, Voltage fault and Earth fault.  
Correct faults accordingly.

### 3 - 'Alarm fault/disabled' LED flashing slowly.

Q – Panel shows 'common fault' LED's and 'Alarm fault/disabled' LED flashing slowly.

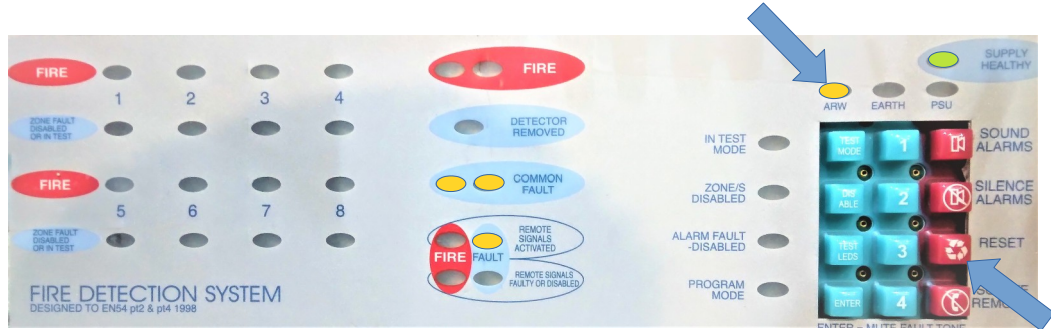


A – **Sounders have been disabled**, clear by pressing the 'disable' button this will illuminate zone 1 fault LED, repeatedly press the 'disable' button until the last zone is illuminated, press the 'disable' button one more time and the 'Alarm fault/disabled' LED will flash faster. Now press the 'enter' button followed by the 'reset' button to re-enable the sounders.



#### 4 - 'ARW' fault LED. (automatic reset warning) illuminated.

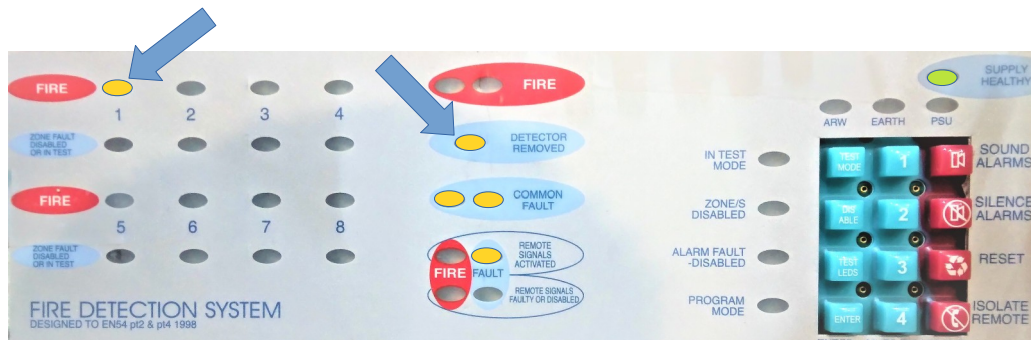
Q – Panel shows 'common fault' LED's and 'ARW' fault LED. (automatic reset warning)



A – **Panel processor has been restarted** after a possible crash or the power being interrupted to the panel, clear fault by pressing 'Reset' button.

#### 5 - 'Detector Removed' LED and zone LED's are flashing slowly

Q – Panel shows 'common fault' LED's and 'Detector Removed' LED and one or more zone LED's are flashing slowly



A - **This indicates a smoke or heat detector has been removed** or is incorrectly fitted into its detector base. Locate device and refit.